



Welcome to Terra Verde Resort

Thank you for choosing Terra Verde Resort for your home away from home. Please use this guide to help make the most out of your stay in Central Florida.

Our staff is available to help with many needs from booking discount attraction tickets to loaning out equipment for our many amenities and much more.

Join us



daily Coffee in the clubhouse 8 am to 11 am



**Movie Night Every
Wednesday & Friday
At 5pm & 7pm**

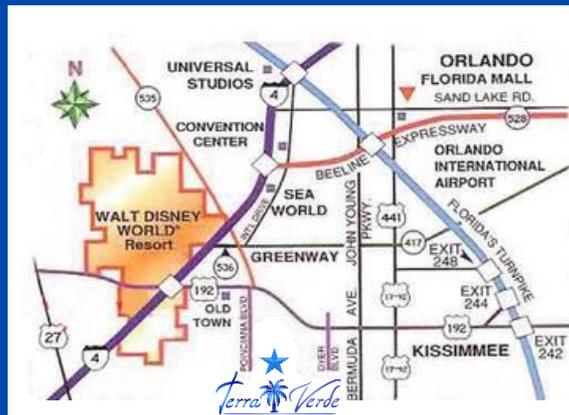
Resort Hours

Clubhouse 8am to 10pm

Pool 9am to 10pm

Lagoon Tiki Bar & Grill 12pm to 9pm

Prime Location



Terra Verde Resort is located within minutes of many area attractions essential shops, grocers, pharmacies and highways.

Shopping for Essentials

- Super Target 4795 W Irlo Bronson Memorial Hwy, Kissimmee, FL 34746 - 3.9 Miles
- Walmart Super Center 4444 W Vine St, Kissimmee, FL 34746 - 2.1 Miles
- Publix Super Market 29 Blake Blvd, Celebration, FL 34747 - 5.4 Miles
- Walgreens Pharmacy - 5180 W Irlo Bronson Memorial Hwy, Kissimmee, FL 34746 - 3.2 Miles

Contact

Terra Verde Resort
109 Madera Beach Boulevard
Kissimmee, Florida 34746
www.TerraVerdeResort.net
Concierge Desk 407-396-2327
Gatehouse Phone 407-997-4082
Gatehouse Text 833-302-0243



GUEST WELCOME BROCHURE

Kissimmee, Florida

www.TerraVerdeResort.net

[www.Facebook.com/Terraverderesort](https://www.facebook.com/Terraverderesort)

Brochure available in Spanish & other languages, please reach out to the front desk.

Resort Amenities



At the heart of gated Terra Verde Resort is the 6,000ft² Award-Winning clubhouse and amenities:

- Zero entry pool and hot tub
- Poolside Lagoon Tiki Bar & Grill
- Children's play area
- Netball, basketball court, sand volleyball, tennis, table tennis, mini-golf and shuffleboard
- 4 acre Lake Serene and 3.2 acre Back Lake, stocked (Catch and release only)
- Reception desk with Concierge
- Cinema Room
- Fitness center with sauna
- Massage Services by appt
- Business Center with PC, Internet & Free Wifi throughout the clubhouse
- Conference and Reception Space
- Games Room
- ATM/Postal Services
- Complimentary coffee, large screen TV's and relaxing lounge areas
- Discounted tickets to area attractions

Concierge Desk 407-396-2327
Gatehouse 407-997-4082

Resort Policies

Check-in - All guests must register at the front desk upon arrival. If you arrive after 10pm please check-in the following morning.

Registration – At check-in you will receive a Gate Pass at a fee of \$20 per vehicle. This will allow you to use the Express Lane on entry to the resort for the duration of your stay.

The Gatehouse is manned 24/7/365. Please call the gate for visitors and deliveries at 407-997-4082 or Text information to the gatehouse at 1-833-302-0243.

Speed Limit throughout the resort is 15 MPH

Quiet Time for the city & resort is 10 pm to 6 am.

Please keep the noise to a respectful level at all times. Excessive and unreasonable noise deprives vacationing and resident neighbors of peaceful enjoyment. Please report any noisy activities to the gatehouse 407-997-4082. Alternatively call Osceola Sheriff Dept non emergency number 407-348-2222 or in an emergency dial 911.

Questions or Concerns about the home you rented? Please contact the owner or management company you originally booked with. Each home is individually owned and operated. Terra Verde Resort is not responsible for, does not guarantee or get involved in any vacation rental bookings.

Trash Pick up for townhomes is daily Monday through Saturday. Place trash in bin outside the front door.

Trash pick up for single-family homes is Monday and Thursday. **Recycle** pick up for single-family homes is Wednesday.

*TV Staff will put bin out to kerb the night before collection and return after trash is uplifted.

*Please ensure lids are closed and bins are not overloaded to avoid animal interference such as racoons.

Resort Policies

Children under 14 must be accompanied by an adult at all times in the clubhouse and at the pool.

Children must be 14 to use the gym equipment.

No Glass at the pool. Outside food and drink is not allowed at the pool.

The legal age to drink and/or possess alcohol in the United States is 21. Our staff will strictly enforce this law.

Sports equipment is available at the Clubhouse with ID or a small refundable deposit.

Fishing is welcomed in both resort lakes. No license is required. **All fishing is 'catch and release' only.**

Our Concierge has a wide variety of discount attraction tickets, sun shop items, travel packs and TV logo items.

Parking is allowed on drive ways and designated parking spots only. Please do not park on grass or street blocking others' driveway access.

Oversized vehicle parking including commercial vehicles, campers, mobile homes, RV's, trailers, boats are **not allowed** to be parked on Terra Verde Resort property, please make arrangements to store these off-site.

Pets - All pets must be leashed. Please pick up after your pet.

Guests are prohibited from lighting off fireworks within the resort property.

Terra Verde Resort is home to **diverse wildlife**, please treat all wildlife with respect.

Please **do not feed wildlife including ducks or cats**. The landscape is attended to each Monday and Tuesday, please be aware.

Check out. Drop boxes for your Gate Pass can be found at the Clubhouse and Exit gate.

We hope you enjoy your stay at our beautiful vacation resort.